

# MANAGED GRID.NET

4G WIRELESS INTERNET SERVICE



## YOUR SMART GRID STARTS HERE.

Let Special AI Manage your M2M Network So You Can Focus On What You Do Best.

ManagedGrid.net by Special AI is a turnkey, fully managed, 4G wireless internet service for machine-to-machine (M2M) and remote-access applications. The goal of ManagedGrid.net is to eliminate the network issues that interfere with your sales, support, and maintenance operations so that you can focus on what you do best. We understand that a reliable, secure network is critical to your success even though it's not your core business. Unlike traditional ISPs, Special AI can have your site on line in a matter of days, regardless of the environment. From boiler rooms to utility poles, if you can provide power, we can provide broadband internet access to suit your application.

No matter how great your product or service offering is, poor network performance will ultimately ruin customer satisfaction. ManagedGrid.net includes network monitoring and notifications to ensure that you know about problems before they're reported by your customers, and direct access to our ticketing system to report trouble and track the status of your requests. You'll also get access to our world class network monitoring system (NMS) to view the status and performance of your locations.

**Special AI**  
Special Applied Intelligence

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progress for hire™

## EXAMPLE APPLICATIONS

- Building Automation / Information / Management Systems
- Remote Monitoring & Control
- Wireline Replacement
- Access Control & Security Systems
- Video Surveillance & Analytics
- VoIP for Public Safety

## ABOUT US

Since 2001, Special Applied Intelligence provides next-gen communications and collaboration solutions that reduce cost, enhance security, and streamline performance. Our innovative systems, services, and support are relied upon worldwide in critical applications ranging from energy management to trading floors to call centers to military flight operations.

Networks operated by Special AI already help manage the energy consumed in thousands of NYC buildings – 24x7x365.

## OTHER SERVICES AVAILABLE

- VoIP Solutions for xSPs
- Unified Communications
- Email & Collaboration SaaS
- Network Service Lifecycle Management

# MANAGED GRID.NET

## SERVICE OVERVIEW

### STANDARD FEATURES

- Static IP
- 10 Mbps download / 1 Mbps upload
- Proactive availability monitoring and automated notifications
- All hardware included
- 4G primary service with 3G backup
- FastE and 802.11g/n LAN interfaces
- Self-contained, weatherproof equipment package installed outside
- Managed security

### OPTIONAL FEATURES

- Carrier diversity (additional wireline, 3G, or 4G wireless service)
- Private IP WAN (MPLS)
- Additional static IP addresses
- Redundant hardware package
- Local QoS

### BENEFITS

- Turn-up in days, not weeks
- High availability
- Deliver broadband Direct Internet Access (DIA) to any location where power is available
  - no building or shelter required
- No hardware to buy, support, or maintain
- Multiple pricing options to support your business model (usage based or unlimited)
- Single point of contact for all network issues; no phone or cable companies to manage

### AVAILABILITY

ManagedGrid.net service is nationally available across Sprint's 3G & 4G networks. Once you place your order, we will assess service availability and, where necessary, will perform a pre-install site survey to determine the most appropriate install location. Service can usually be installed within a few days.